## Contents

**GETTING STARTED**
- Product View ................................................................. 1
- Tools and Fasteners Needed ........................................... 2

**INSTALLATION**
- Installation Overview ..................................................... 3
- Mount the Installation Brackets ....................................... 4
- Install the Shade ............................................................. 5
- Mount the TrimKit Side Tracks ......................................... 5
- Install the LiteRise® Handle(s) .......................................... 8

**OPERATION**
- Operate the Shade ........................................................ 9
- Troubleshooting ............................................................ 10

**CARE**
- Removing the Shade and TrimKit Side Tracks (If Necessary) ........ 12
- Cleaning Procedures ..................................................... 12

### Questions?
Call the Hunter Douglas Customer Information Center at
**1-888-501-8364**.
PRODUCT VIEW

- Headrail
- Installation Brackets
- Side Track Assembly
- Handle
- Slotted End Cap
- LITERISE® WITH TRIMKIT
Thank you for purchasing Hunter Douglas Applause® honeycomb shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation. If your shade has a protective plastic cover on the fabric-covered headrail, keep the plastic in place until the shade is installed.

TOOLS AND FASTENERS NEEDED

- Flat blade and Phillips screwdrivers
- Level (laser level is recommended)
- Measuring tape and pencil
- Needle nose pliers
- Power drill, \( \frac{3}{32} \)" drill bit, and \( \frac{1}{4} \)" hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two \( 1\frac{1}{2} \)" screws are provided per installation bracket.
- **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.
INSTALLATION OVERVIEW

Your order includes installation brackets, LiteRise® handle(s) and one TrimKit per shade.

The number of installation brackets required varies with headrail width, as shown in the table.

<table>
<thead>
<tr>
<th>Shade Width</th>
<th>Brackets Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>12” – 36”</td>
<td>2</td>
</tr>
<tr>
<td>36½” – 72”</td>
<td>3</td>
</tr>
<tr>
<td>72½” – 108”</td>
<td>4</td>
</tr>
<tr>
<td>108½” – 120”</td>
<td>5</td>
</tr>
</tbody>
</table>

The TrimKit components include two side tracks with attached “Z” seal, magnets, and foam tape attached to the magnets.

Shades up to 24” wide will come with one LiteRise handle. Shades over 24” will come with two.

Mounting Type and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the basic window terminology illustrated below. Note that LiteRise shades with TrimKit may be inside mounted only.
MOUNT THE INSTALLATION BRACKETS

IMPORTANT: LiteRise® shades with TrimKit may be inside mounted only.

- Measure 2" from each jamb for bracket location.
  - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.

- Center the brackets on your marks and mark the location of the screw holes.
  - The minimum casement depth for mounting the installation brackets is 1/2". With shallow mounting depths, mark both of the winged screw holes.
  - The minimum casement depth for a fully recessed mount is 2 1/4". Mark the center screw hole when depth permits.

- Drill the screw holes using a 3/32" drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

- Use a level to check that the mounting surface is level. Shim the brackets if necessary.

- Attach the installation brackets using the screws provided.
INSTALL THE SHADE

- Fit the front channel on top of the headrail onto the front lip of installation brackets.
- Push the headrail up and back until it snaps into place.
- Check to ensure the headrail is securely in the brackets.
  ➤ Check that the bottom of the headrail is snapped into the base of each bracket.
  ➤ Check that the front lip of each bracket is in the front channel of the headrail.
  ➤ If any brackets are not installed correctly, release the shade and reinstall. See “Remove the Shade” on page 6.

MOUNT THE TRIMKIT SIDE TRACKS

IMPORTANT: Check that the window is square by measuring the diagonals. The measurements should be the same. If the window opening is more than $\frac{1}{4}"$ out-of-square, the TrimKit will not function correctly.

IMPORTANT: Do not remove the paper backing from the magnets until side track placement is determined.
**Determine Side Track Placement**

- Raise the shade to the stacked position.
- With the “Z” seal toward the window and the notch on top, place the track guide into the slotted end cap on the bottom rail and carefully slide the side track up into place.
  - The notched end of the side track fits between the headrail end cap and the jamb.

**IMPORTANT:** The “Z” seal should be compressed between the end caps and the side track.

- Hold the side track in place and measure its position.
  - Measure the distance from the top front edge of the side track to the front edge of the window casement.
  - Measure the distance from the bottom front edge of the side track to the front edge of the window casement.
  - The two measurements should be the same. Adjust the position of the side track if necessary.

- Mark the window jamb at the top and bottom front edge of the side track. The marks will be used to position the side tracks during final installation.

**IMPORTANT:** The side tracks must be vertical and aligned for the shade to operate correctly.

- Remove the side track and repeat the above steps on the other side.

**Remove the Shade**

- While holding the headrail, push back on the bottom tab of the installation bracket using a small flat blade screwdriver to release the bottom edge of the headrail.

- After releasing the bottom edge, roll the back of the headrail down and out from the bracket.
Install the Side Tracks

- Peel the paper backing from the foam tape.
- Align the front edge of the side track to your marks without letting the foam tape touch the window frame.
- When correctly aligned, press the foam tape against the jamb. Push firmly from top to bottom to ensure good adhesion.
- Repeat for the other side track.
- Pull the side track to separate the magnets. A magnetic strip should remain adhered to each jamb.
- Reinstall the shade. See “Install the Shade” on page 5.
- Slightly angle the notched end of the side track to prevent the magnets from engaging. Slide the track guide into the slotted end cap and up into place.
- Let the side track snap onto the magnet. Repeat for the other side track.
INSTALL THE LITERISE® HANDLE(S)

If one handle is provided, install it at the center of the rail. If two handles are provided (shades over 24” wide), space the handles evenly across the rail.

- Attach the handle to the bottom rail.
  - Hook the prongs of the handle onto the lip of the bottom rail.
  - Rotate the handle down until it snaps onto the bottom rail.

LEVEL THE BOTTOM RAIL (IF NECESSARY)

- Lift the bottom rail to locate the pockets on the underside of the rail.
- Gently pull down on the bottom rail to fully insert the 7/64” Allen wrench key into the pocket. The key is fully inserted when the ring on the key abuts to the pocket.
  - Lift up the bottom rail slightly before turning the Allen wrench key. Turn the key clockwise to raise that side of the bottom rail, or counter-clockwise to lower it.
  - One quarter turn of the key equals approximately 1/4”.

**IMPORTANT:** The Allen wrench key must be fully inserted to avoid stripping the mechanism. Do not pull down on the bottom rail while turning the key.

- If more than two pockets exist, adjust the outer pockets first. Then adjust inner pockets as necessary, to maintain equal tension across the bottom rail. As pocket adjustments are made, it is recommended that the shade be raised and lowered to check that it is level.
OPERATE THE SHADE

For better support and smoother operation, use the handle(s) when raising and lowering the shade.

To Raise the Shade

■ Slowly and steadily push up on the bottom rail handle. Allow the shade to stack evenly.

■ For shades wider than 24”, apply even pressure to both handles as you push up.

To Lower the Shade

■ Slowly and steadily pull down on the bottom rail handle.

■ For shades wider than 24”, apply even pressure to both handles as you push down.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>The shade will not fit into the installation brackets.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Solution</strong></td>
<td>Check that the installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</td>
</tr>
<tr>
<td></td>
<td>Be sure the heads of the screws are flush against the installation bracket.</td>
</tr>
<tr>
<td></td>
<td>Check that the headrail is completely inserted into the installation brackets. See “Install the Shade” on page 5.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Problem</th>
<th>The shade is hard to raise or lower, or will not raise or lower.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Solution</strong></td>
<td>Make sure that the shade fabric is not caught between the installation bracket and the headrail.</td>
</tr>
<tr>
<td></td>
<td>Check that the headrail and installation brackets are level. Level the headrail by shimming the installation brackets, if necessary.</td>
</tr>
<tr>
<td></td>
<td>The window may be out-of-square. To check if the window is square, measure the diagonals. If the window opening is more than 1/4” out-of-square, the TrimKit will not function correctly. (Too narrow and the shade will bind; too wide and the end caps will fall out of the side track.)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Problem</th>
<th>The shade raises or lowers unevenly or the bottom rail is uneven when fully raised.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Solution</strong></td>
<td>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</td>
</tr>
<tr>
<td></td>
<td>Check to see if there is an obstruction in the shade’s path. If the shade hits an obstruction as it is lowered, it may become misaligned. This may cause the shade to be angled or tilted when fully raised. Try lowering the shade completely, then raising it to allow it to self-correct.</td>
</tr>
<tr>
<td></td>
<td>Adjust the shade. See “Level the Bottom Rail (If Necessary)” on page 8.</td>
</tr>
<tr>
<td><strong>Problem</strong></td>
<td>The bottom rail falls out of the side tracks when raising or lowering the shade.</td>
</tr>
<tr>
<td>---------------------</td>
<td>---------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Solution</strong></td>
<td>The window may be out-of-square. To check if the window is square, measure the diagonals. If the window opening is more than $\frac{1}{4}''$ out-of-square, the TrimKit will not function correctly. (Too narrow and the shade will bind; too wide and the end caps will fall out of the side track.) The side tracks may not be vertically aligned. Check the measurements from the top and the bottom front edge of the side track to the window opening. They should match. Realign the side tracks, if necessary. See “Mount the TrimKit Side Tracks” on page 5.</td>
</tr>
</tbody>
</table>
REMOVING THE SHADE AND TRIMKIT SIDE TRACKS (IF NECESSARY)

■ Raise the shade completely.
■ Pull apart the magnets to separate the TrimKit side tracks from the magnetic strips attached to the window jamb.
■ Slide the side tracks out from the slotted end caps on the shade.
■ Remove the shade. See “Remove the Shade” on page 6.

CLEANING PROCEDURES

Hunter Douglas Applause® honeycomb shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most fabrics, the following cleaning options are available.

Dusting

■ Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

■ For deeper cleaning, vacuum gently with a brush attachment.

Compressed Air/Hair Dryer (Cool Setting)

■ Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

Spot-Cleaning

CAUTION: Do not spot-clean fabric-covered headrail.

■ Prepare a solution of warm water and a mild detergent.
■ Dampen a clean cloth in the solution and wring it out.
■ Dab the spot with the dampened cloth until it is removed. Do not rub the fabric.
■ Allow the shade to dry in the completely closed position.
Bathtub Cleaning/Water Immersion

**CAUTION:** Do not immerse the fabric-covered headrail, Venue™ fabric, or opaque fabrics.

- Immerse the shade in a basin or bathtub filled with warm water and a mild detergent.
  
  **IMPORTANT:** Never immerse the headrail into the solution.

- Rinse with clean water.

- Before removing from the rinse water, fully raise the shade and tilt it to allow excess water to drain off.

- Dry the shade completely in the closed position.

Ultrasonic Cleaning

**CAUTION:** Do not ultrasonically clean the fabric-covered headrail or opaque fabrics.

- Specify that a mild detergent solution be used.

  **IMPORTANT:** Never immerse the headrail into the solution.

- Dry the shade completely in the closed position.

Injection/Extraction Cleaning

This type of professional cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion.
The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

### COVERED BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

### NOT COVERED BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

### TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.